

January 30, 2012

Mr. Jason Baxley
Total Restoration of Texas
P.O. Box 684336
Austin, TX 78768

Dear Jason,

I am writing to say thanks for a job well done during difficult circumstances at our home last week. I wanted to provide an unsolicited testimonial as a way of saying thanks for your attention to detail and the professional manner in which you go about your work.

I would be glad to speak to anyone who wanted a personal reference.

Best regards,

G. Page Singletary
512-658-8767

Testimonial

On the night of January 24, 2012 our home flooded after Austin received 5.5 inches of rain in two hours. The hard ground conditions from the drought last summer and fall, plus the extreme amount of rain in a short period of time, caused water to seep into our home through the foundation on the high side of our property.

My first call was to Total Restoration of Texas and Artec Services. Within two hours of the event, your company had extracted all of the surface water and applied over 40 pieces of drying equipment and dehumidifiers. We have over 3500 feet of hardwood and you were able to save the floors because of your speedy service.

Shortly after applying the drying equipment you brought a team of professionals to our home to remove base board and cut sheet rock in the areas that obtained the most water. Your crew was extremely careful in their handling and extraction processes and you were with them at all times making sure the material was properly stored and nails were removed.

You checked on our home each day during the drying process and took great measures to make sure that all wet areas were fully dried.

There is nothing fun about a flooded home. However, when it happens you need people who will give you the facts and who will perform quality work and you do not have a lot of time to shop around. I was very fortunate to have found you.

Thank you!

G. Page Singletary
512-658-8767